

Harness the Power of Samsung Mobile Devices in Field Service Operations



Enhance Efficiency and Improve Customer Satisfaction

Mobile technology has become the cornerstone of effective field service workflows. From real-time communication and coordination to the digitization of critical job information, mobile technology is now essential.

Samsung Devices Help Employees Work Seamlessly

Equipping a workforce with rugged Samsung devices elevates productivity and human-machine collaboration. Workers have access to everything they need to be successful wherever they are. Information is right at their fingertips. Workflows are simplified, enhanced, and digitized. Communication is a snap.

The Right Device For the Job

Samsung produces a wide range of devices—including smartphones, tablets, and wearables—so you can pick the technology that suits specific workflows.



Galaxy XCover6 Pro

Built for field service workers, the XCover withstands drops and spills, and its moisture-resistant screen is responsive to wet gloves. Swap the long-lasting battery for a fresh one. Turn the phone into a scanner, walkie-talkie or whatever your business needs with a customizable Active Key.



Galaxy Tab Active4 Pro

The durable, water-resistant Galaxy Tab Active has a large responsive touchscreen, a long-lasting replaceable battery for seamless workflows and customizable features for flexibility.



Galaxy Z Fold6

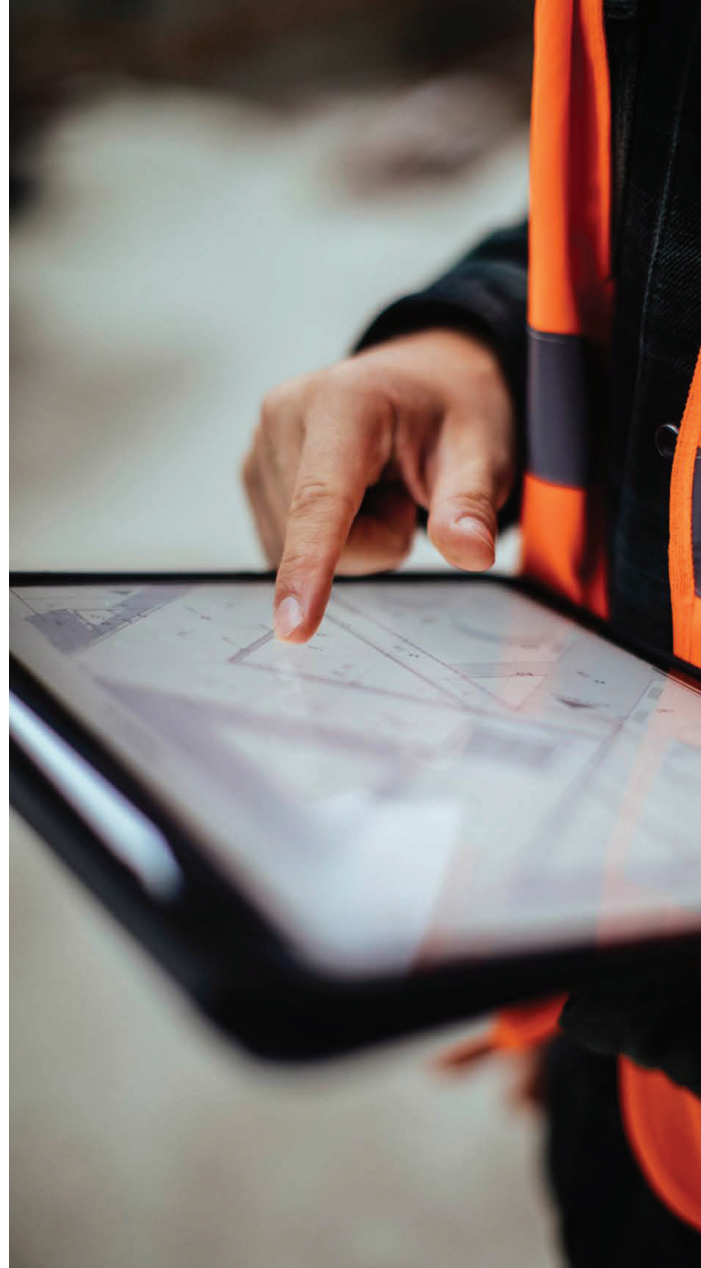
Samsung's tough foldable smartphone brings PC-like power to your pocket. It boasts a massive interior screen for elevated productivity on the go. Folded, the front display is perfect for one-handed use on the fly.

Samsung is Even Better with Stratix Managed Mobile Services

With decades of experience, Stratix is an industry leader in managed mobile services featuring Samsung devices:

- **Mobile solution consulting** – We can help you design a field services technology program that's precisely tailored to your unique business needs.
- **Project management** – We're experts in managing all the details of large-scale mobile solution programs to keep them on time and on budget. Our certified program managers are experienced in complex field service rollouts.
- **Superior mobile deployment** – Our U.S. advanced Mobile Integration Center kits and configures thousands of devices with a personalized out-of-the-box-ready experience, so equipment arrives ready-to-go. We offer onsite services coordinated with device configuration that reduces setup and adoption time.
- **SmartSIM connectivity** – Automatically connect workers with the strongest carrier network in their area to keep them at maximum productivity. Save money with pooled data plans.
- **Endpoint management and security** – Our automated unified endpoint management (UEM) tools power ongoing device management and endpoint security—including upgrades, updates, and troubleshooting. UEM helps keep devices running smoothly while taking the burden off IT staff.
- **itrac360** – Our proprietary asset management portal gives you a comprehensive view of all mobile assets, from procurement, provisioning, and activation through repair, support, expense management, and decommissioning. It's an easy way to monitor and analyze your mobile technology environment and maximize your investment.
- **Industry-leading support** – Highly-trained experts staff our on-shore 24/7 help desk that healthcare workers can reach out to any time from anywhere. We also offer device spare pool management to minimize downtime.
- **Mobile Device as a Service** – Hardware, software, and services rolled into a convenient monthly per-device price.

With Stratix, you get a field services expert who understands the unique needs of the industry. We have access to the best pricing and technical knowledge. Stratix provides unparalleled service, and we have the industry-leading Net Promoter Score to prove it.



Why Stratix

As North America's premier enterprise mobility specialist, Stratix focuses exclusively on mobility services and has over three million devices deployed. Our services are backed by specialized teams to consult, deploy, manage, and support your technology program, guaranteeing nonstop mobility for your team.

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