stratix

Printers & Authorized Printer Repair

Businesses need compact, rugged, and nimble mobile printers for producing documents, receipts, labels, and more. But managing and maintaining printers adds another layer to the long list of tasks that internal IT teams juggle. Printers can be a security risk, so they must be included in comprehensive endpoint management. They also require constant attention to ensure they have the right amount of supplies, such as ink, paper, and labels.

With decades of experience in mobile printing, Stratix can help you find the right printers for your workflows and maintain them with our industry-leading support—including authorized repair and management of a spare pool of devices that can be deployed overnight.

Our Partners

Stratix has relationships with the top printer manufacturers, which means our in-house experts know their strengths and how they can best be leveraged in your organization.

BIXOLON

A global leader in enterprise printing solutions, Bixolon offers printers for every use case. Stratix is a reseller partner and authorized service partner.

brother

Brother produces small, lightweight, and easy-to-use mobile printers that help workers be flexible, productive, and efficient wherever they are. As a Brother-authorized repair provider, we manage your print program from end to end.

EPSON

Epson helps businesses succeed with point-ofsale and label printers of all kinds and sizes. Stratix is a reseller partner and authorized service partner.

Honeywell

Honeywell is an enterprise mobility pioneer developing cutting-edge printing solutions for industries such as manufacturing, retail transportation, and healthcare. Stratix is a Honeywell Platinum Elite Partner for Honeywell's entire range of innovative mobile products.

star

Star Micronics is a known and trusted maker of point-of-sale devices, including receipt and label printers, scales, scanners, and more. Stratix is a reseller partner and authorized service partner.

ZEBRA

As a Zebra Premier Solution Partner, Stratix provides robust end-to-end managed mobility for the full Zebra suite of handhelds, scanners, printers, print consumables, and more —plus industry-leading support to keep your devices working when you need them.

Stratix Enterprise Mobility Services

- **Solution Design**

  Our certified solution architects will study your workflows and goals to help you choose the right devices and services to get you where you need to go.

- **Procurement**

  We source what you need, get preferred pricing, and ensure equipment arrives on time, on budget, and out-of-the-box ready.

- **Deployment**

  We've built the industry's most advanced, high-speed Mobile Integration Center to provision, kit, configure, and deploy your mobile devices, software, and accessories—regardless of how many you need—on time and on budget.

- **Print Supplies Provider**

  We manage your print supplies inventory so you never run out or have to worry about who to call for print cartridges, paper, labels, RFID tags, and more.

- **Repair**

  Stratix can repair and refurbish printers or manage the process through an OEM. Equipment is quickly and seamlessly returned to your spare pool inventory, keeping overall investment as low as possible.

- **Spare Pool**

  We oversee your stock of reserve equipment and its break/fix status so there are enough replacements on hand. Our logistics team configures and sends replacements overnight and ensures that the broken device comes back for evaluation, repair, or replacement.

- **Asset Management**

  Stratix's proprietary itrac360 platform pulls data in real-time for a comprehensive view of your entire mobile technology environment. That includes spare pool levels, order tracking, asset location, help desk incidents, repair history, and more—going far beyond simple reporting.

- **Unified Endpoint Management**

  Printers are an often overlooked security risk. Our Unified Endpoint Management solutions manage all devices from one platform—preventing attacks, blocking bad actor access, and constantly scanning for security threats.

Why Stratix

As North America's premier enterprise mobility specialist, Stratix focuses exclusively on mobility services and has millions of devices deployed. Our services are backed by specialized teams to consult, deploy, manage, and support your mobile program, guaranteeing nonstop mobility for your employees.

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