



Convenient, Easy, and Cost-Effective Mobile Technology Solutions

Mobile technology is critical to the success of organizations, and that means solutions must have the right resources for planning, deployment, and support to ensure everything runs the way it should from day one. That's why customers choose Stratix. We're the mobility experts.

What We Do



Solution Consulting

Our expert solution architects create outcome-driven designs that deliver high productivity, produce excellent user experiences, and achieve business goals tailored to your unique use cases.

Lifecycle Services

We have the resources and expertise to ensure that every stage in the life of a mobile solution—from procurement to retirement—is efficient, effective, and economical.

Support Services

We help you minimize downtime with best-in-class technical help and guidance for you and your people—wherever and whenever you need us.



Why We're Better

Stratix is the mobility specialist in the U.S. and Canada for enterprises, education organizations, and healthcare providers.



Exceptional Knowledge & Resources

With more than four decades in business, we are the industry's most experienced mobile logistics experts, with millions of devices deployed. We have multiple locations in the U.S. and a large team in Canada, giving us in-depth resources to handle large-scale projects and quickly ship devices wherever they're needed. We're managing over a million devices and handle hundreds of thousands of devices for repair annually. We're ISO-certified and PCI-compliant.



Reputation of Excellence

We do everything in-house and on-shore, which translates into top-of-the-line services. The proof is in our five-star Gartner Peer Insight reviews and outstanding NPS scores. We understand your business requires an outstanding level of customer service, and our 24x7x365 help desk technicians deliver. They have an 85% first call resolution rate.



Out-of-the-Box Thinking

Quite simply, if we can't do it, it can't be done. From solution design through support, our customized programs are delivered with the experience of your employees in mind. When it's not available off-the-shelf, our specialty products group can make it.



Visibility

We tame the chaos of mobile asset management with itrac360. One dashboard shows spare pool levels, order tracking, asset location, help desk incidents, repair history, and more—going far beyond simple reporting.

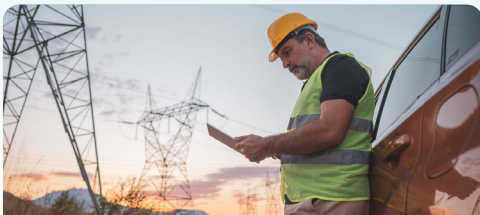
Our Partnerships Give Us Extra Strength

We have relationships with all the best device and software providers. Because we're completely solution agnostic, we'll help you find exactly the right combination of devices, accessories, and software to achieve your goals.



Plus, more than 35 software partners

What Our Customers Are Saying About Us



Stratix has helped with design, planning, and deployment of multiple initiatives. They are engaged, responsive, and supportive. They are like an extension of our own team.

SiteOne Landscape Supply



Stratix's 24/7 Mobility Help Desk has been phenomenal for our flight attendants and pilots. Our crew is getting first-call resolution, and the support team understands the challenges that crew members are dealing with.

Southwest Airlines



They truly went above and beyond what I had anticipated...The best part of all is how they work with each one of the school district's IT departments to make sure devices were imaged, provisioned and ready for students upon delivery.

Detroit Public Schools Community District



We're Customer Obsessed

At Stratix, we take the time to fully understand our customers' businesses. We know what works, what doesn't, and constantly evolve to adapt to what's possible. We're passionate about delivering. We help organizations maximize the benefits of all types of mobile technology, like increasing their productivity, improving the experience for customers and stakeholders, and keeping operations running smoothly.

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We thrive when the stakes are high, and we deliver when it matters most. Companies that rely on mobile to drive business rely on Stratix.

