



SOLUTION BRIEF:

Deploy Remote Patient Monitoring Devices with Confidence



Get the Scale You Need

With the large shift to more at-home care across the country, medical organizations need mobile remote patient monitoring (RPM) devices for post-acute care, chronic conditions, comorbidity, and seniors at home. Automating such healthcare drives better patient outcomes while reducing the human resources required.

The challenge is healthcare organizations are rarely IT experts—especially at the scale required for large telehealth programs. Few have the knowledge and resources to design solutions, deploy them successfully, provide good support, and track and maintain devices through their lifecycle. Partnering with Stratix gets you a teammate with decades of industry-leading experience in large-scale mobile device services.

Free Yourself to Focus on What You Do Best

Stratix offers end-to-end remote patient monitoring device solutions that solve your telehealth deployment challenges so you can concentrate on your business and caregiving. We take away the pain of IT with our ability to provision and support at any scale. We manage all the devices, carrier activations, and peripherals so you don't have to.

Superior Design

Our expert solution architects help you pick the right mobile devices, peripherals to connect with them, and software to deliver the best possible patient outcomes and return on your investment. We partner with all the leading mobile device makers. Before any deployment, we run pilot programs to thoroughly test RPM solutions and ensure they deliver the expected outcomes.

Industry-Leading Deployment and Support

Our Mobile Integration Center kits and configures RPM devices with all the required peripherals and then ship them out-of-the-box ready for patients. Our onshore help desk technicians are always standing by to answer questions from clinicians or caregivers. When there's an issue, we quickly triage the situation.

Dedicated Lifecycle Management

Devices can be maintained and secured with remote endpoint management solutions that significantly reduce work for IT teams. If an RPM device fails and a replacement is required, it's shipped overnight from a spare pool of pre-configured devices maintained by Stratix. We offer authorized service for top brands like Apple® and Samsung®.

Flexible Billing

Stratix can do upfront, annual, or monthly invoicing, so you have the flexibility required when dealing with insurance company reimbursements or the need to improve cash flow. We also offer Mobile Device as a Service—which is mobile hardware, software, and services rolled into a convenient monthly per-device price—moving CapEx to OpEx.

Inventory Visibility and Control

Stratix offers our propriety itrac360 system, which is a single pane of glass where you can view your entire telehealth mobile environment. It shows real-time information on shipments, repairs, and help desk tickets. itrac360 empowers you to stay on top of your device inventory and gives you the analytics you need to make informed business decisions.

Why Stratix: Stratix is North America's premier enterprise mobility specialist and focuses exclusively on mobility services, with over three million devices deployed. We specialize in making mobile technology convenient, easy, and cost-effective for our customers. Our services are backed by specialized teams to consult, deploy, manage, and support your technology programs, guaranteeing nonstop mobility for your organization.



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