Mobile Device as a Service for Mac

stratix
Nonstop Mobility.

Making Work from Anywhere a seamless experience

With Stratix Mobile Device as a Service for Mac®, you get a complete solution including Mac hardware, software, lifecycle management, and best-in-class macOS® support services, from a single source for predictable monthly spend. Stratix works with Apple and its ecosystem of partners to provide turnkey solutions, enabling seamless integration of Mac into your enterprise.

Mobile Device as a Service (MDaaS) for Mac includes:

- **Solution Planning** – Apple authorized environment evaluation for Mac to provide recommendations for an optimal Mac practice

- **Procurement** – Stratix manages the procurement, handling, inspection and exception reporting

- **Mac Deployment** – Staging, provisioning and kitting an "out of the box" ready program, with distribution to multiple locations at scale

- **Convenient Financing** – In partnership with Apple Financial Services

- **End User Support** – Onshore end-user support desk available 24x7x365 for Mac and macOS backed by AppleCare®

- **Device Replacement & Repair** – Apple-authorized service, including spare pool logistics programs leveraging AppleCare, Apple authorized repairs for Mac, and RMA fulfillment with optional dispatch services for on-site device repair and replacement

- **Warranty Break/Fix and OOW Repairs** – Seamlessly manage all break-fix activities and SLAs in your tailored warranty and repair program. Includes genuine Apple parts to deliver Apple-certified repairs

- **Asset Reporting** – See your entire fleet of devices, procurement history, deployment tracking, break/fix status, spare pool levels and all device lifecycle touchpoints

- **Single Point of Contact** – for your MDM, hardware, software and services

Why Stratix

- **Reputation of Excellence:** Complete end-to-end lifecycle services for Mac delivered onshore, under one roof – your one-stop, single pane of glass

- **Flexibility and Choice:** We've thought of everything, so you don't have to – customize your Mobile Device as a Service solution to fit your needs and desired outcomes

- **Future Proof:** We are the most experienced mobile logistics experts, keeping your mobile technology up to date and working for you

- **Security**: Threat prevention, remediation tools and Identity-Based Access with Jamf

Outcomes We Deliver

Improved Cash Flow

Preserve capital for strategic initiatives with a fixed monthly cost per device including all hardware, support and services

Accelerate Time to Market

Launch large and complex projects quickly and on-budget

Reduce Resource Burden

We make the everyday logistics of managing your mobile enterprise easy

Learn more at stratixcorp.com

Value Added Reseller   Authorized Service Provider